

FIS EBT POS Broadband Download Instructions

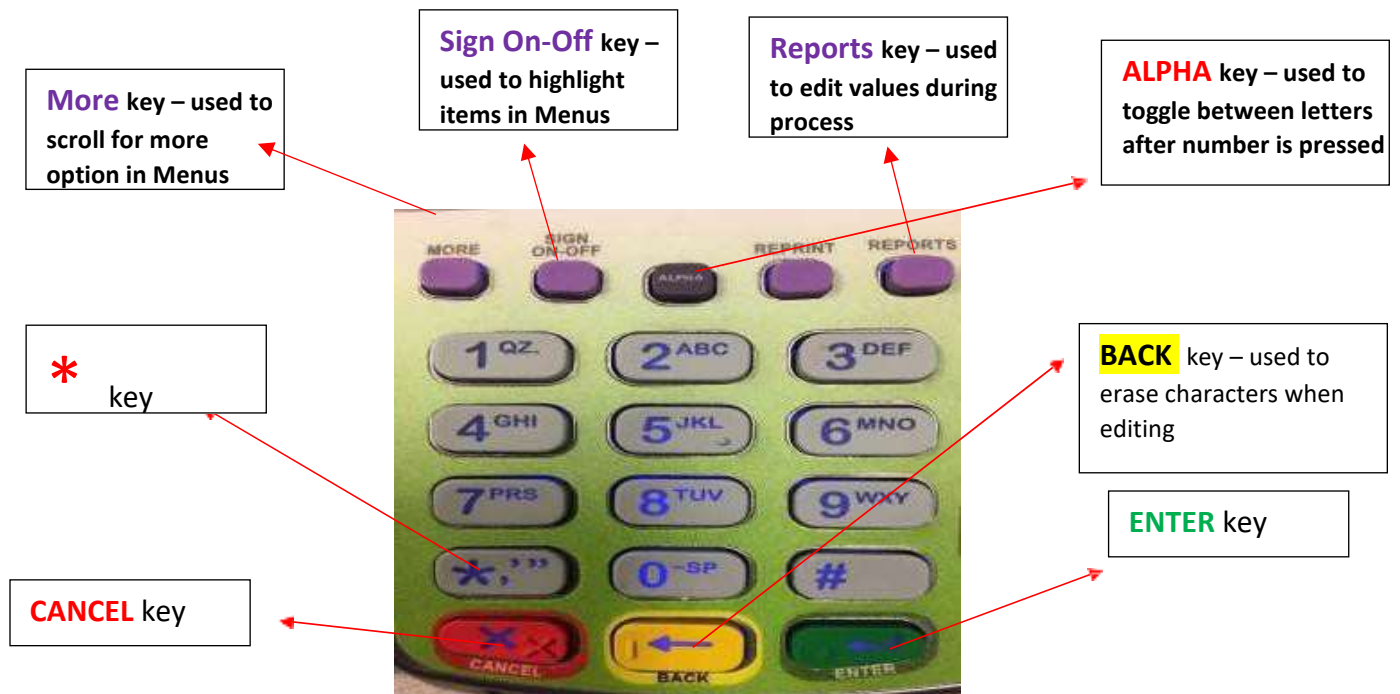
Verifone VX 520 Terminal

Before starting the download process for your FIS POS devices, there are some recommended steps to gather information and make the download process easier.


Pre-requisite Information before starting Download Procedures:

1. Keypad Display Reference
2. Application Needed
3. Terminal ID and Application ID for the Device

1. Keypad Display Reference





2. Application Needed

Application	Download Needed	Screenshot of Device
FIS EBT	One Group ID 3 (GID3) Download	

1. Terminal ID and Application Name

Steps to find the Terminal ID and Application Name for your device

Step No.	Step Description	Screenshot
1	Start from screen with transaction options (See Screenshots) and press "Enter"	
2	The terminal displays FUNCTION? Press the number "2" key and a Parameter Report should Print on a receipt	

3

Read the Receipt and make a note of the following Parameter values:

*ZA (Application Name)

*ZT (Terminal ID)

Date: 04/06/2020 Time: 02:02 PM

*****PARAMETER REPORT*****

*GO = FISEBT01.00T

#AUTOPP = Y

#USEIPP = N

#USEVISA = Y

#POLLID = 99

#TMODE = N

#FS = YYYY

#CASH = YYYYYY

#BALING = YY

#VC = YY

#MAXWDL = 500

#MAXCB = 500

#AUTODLTS = 000000000

*ZP = 18772296831

*ZA = FISEBT02

*ZR = 6

*ZX = 1

#TPDU = 4062

#PH1 = 18008425530

#PH2 = 18003516992

#PH3 = 18003515858

*ZT =



#PREFIX = .



#BAUD = 2400



#MEDIA = COMBO



#TERMTD =



EBT Application Download Procedure (GID 3) Verifone VX 520 Broadband Terminal



Step No.	Step Description	Screenshot
1	Starting Screen	
2	Press "Enter" + 7 Simultaneously	


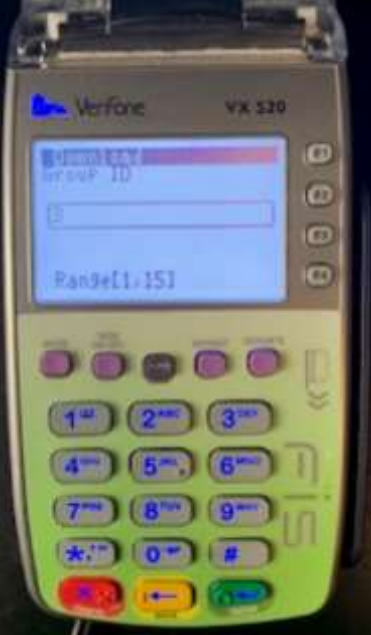
3	Enter the Password (1 ALPHA ALPHA 66831) and press "Enter"	 A photograph of a Verifone VX 520 terminal. The screen displays the text: "TERMINAL MGR ENTRY", "Please Enter Password", and "Press CANCEL to exit". The terminal has a numeric keypad and several function buttons.
4	Select 2) Download option	 A photograph of a Verifone VX 520 terminal. The screen displays a menu with the following options: "1) Update Terminal ID", "2) Download", and "3) Restart". The "2) Download" option is highlighted with a red bar. The terminal has a numeric keypad and several function buttons.


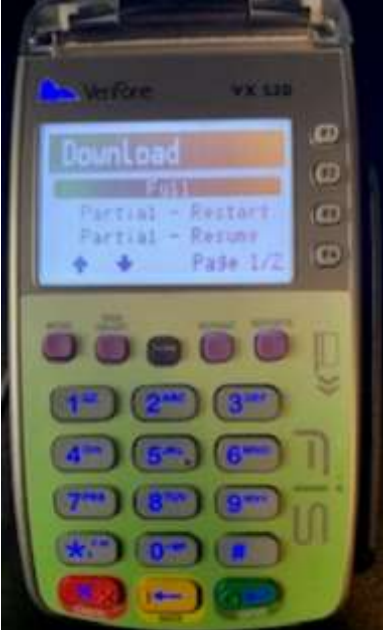
5	Change Group ID to “_3” by pressing the number 3 on the keypad and press “Enter”	 A photograph of a Verifone VX 520 terminal. The screen displays 'VERIFONE TERMINAL MGR' at the top and 'Group ID: _3' below it. The keypad is visible with various function and numeric keys.
6	Enter the Password (1 ALPHA ALPHA 66831) and press “Enter”	 A photograph of a Verifone VX 520 terminal. The screen displays 'VERIFONE TERMINAL MGR' at the top and 'Please enter Password for GID 3' below it, with a dashed line indicating where to enter the password. The keypad is visible.

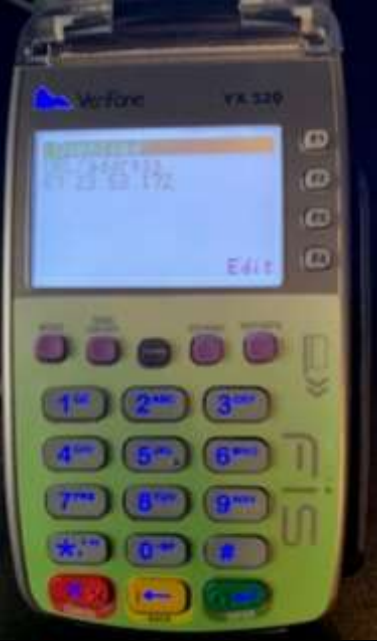

7	Select 1) Full dnld option	
8	Select 2) Continue option IMPORTANT: After selecting 2, do not press the red Cancel key at any time during the remaining steps. At this time, the old application is cleared and the remaining steps must be followed to download the application and make it available.	



9	Press first purple key under the display (labeled "More") to view more options	
10	Select 3) TCPIP option	

11	Press "Enter" on Download	 A Verifone VA 320 handheld device is shown. The screen displays a menu titled "Please select" with two options: "Download" (highlighted in orange) and "FTP". Below the screen is a numeric keypad and several function keys, including a purple key labeled "Sign On-Off".
12	Select Ethernet by pressing the second purple key under the display (labeled "Sign On-Off") and press "Enter"	 Two Verifone VA 320 handheld devices are shown side-by-side. Both screens display the "Please select" menu with "Ethernet" highlighted in orange. The device on the right has the purple "Sign On-Off" key pressed, as indicated by a small light on the key.

13	Press "Enter" on Download	
14	Enter "3" in Group ID text box and press "Enter"	

15	Enter the Password (1 ALPHA ALPHA 66831) and press "Enter"	 A photograph of a Verifone VX 320 handheld device. The screen displays the 'CONNECT' screen with a 'Group ID Password' field. Below the field, it says 'Length(0-10)'. The keypad is visible below the screen.
16	Select Full and press "Enter"	 A photograph of a Verifone VX 320 handheld device. The screen displays the 'Download' screen with three options: 'Full', 'Partial - Restart', and 'Partial - Resume'. At the bottom, it says 'Page 1/2'. The keypad is visible below the screen.

17	<p>Verify URL/address value matches one of the following: SSLGTWYD1.FNIS.COM OR SSLGTWYP1.FNIS.COM OR 67.23.53.172</p>	
18	<p>If the URL/address match one of the values listed in step 17, press "Enter" and skip to step 22</p>	
19	<p>If the URL/address does not match one of the step 17 values, press purple button under Edit (labeled "Reports") to edit</p>	

20	<p>Press the down arrow key under the display (labeled "Sign On-Off") to scroll down to IP address and press "Enter"</p>	 A photograph of a Verifone VX 320 handheld device. The screen displays a 'Download' menu with a highlighted 'URL String' field. Below the screen is a keypad with various function keys and a numeric keypad. The device is green and silver.
21	<p>Enter the IP address 67.23.53.172 and press "Enter" *To enter a decimal point ".", press the "#" key on the keypad</p>	 A photograph of the same Verifone VX 320 handheld device. The screen now shows the IP address '67.23.53.172' entered into the 'URL String' field. A prompt at the bottom of the screen says 'Use '#' to enter '.''. The keypad is visible below the screen.

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Verify Port value is 8013



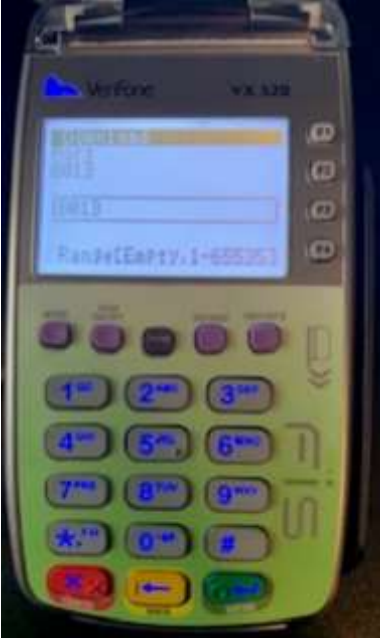

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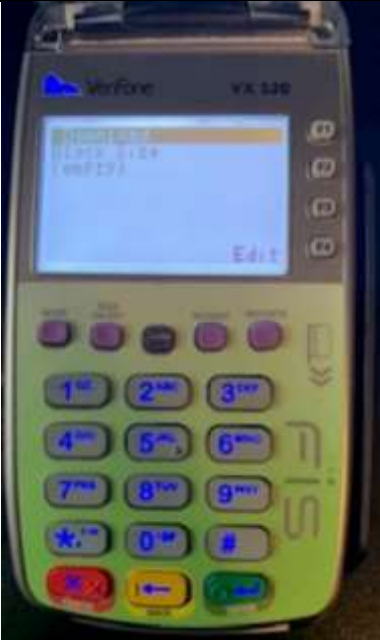

If the Port value matches, press "Enter" and skip to step 26


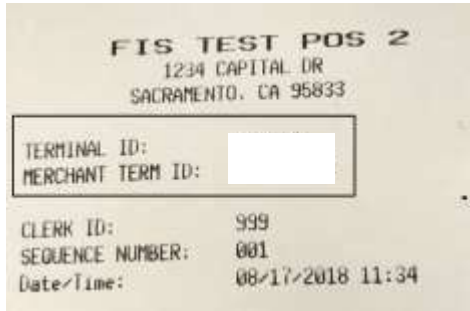
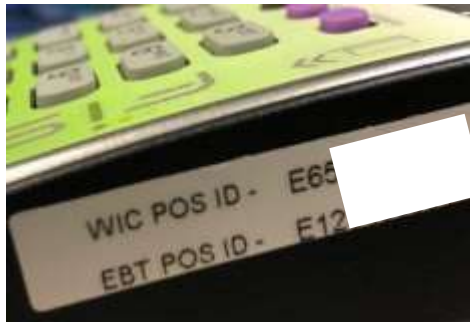
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If the Port value does not match 8013, press the key under Edit (labeled "Reports") to change the value






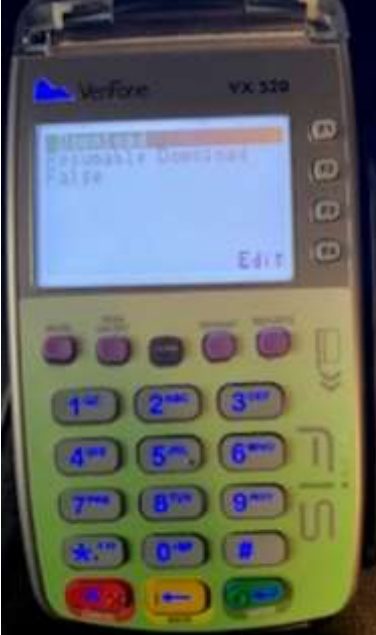
25	<p>Enter Port value 8013 and press "Enter"</p> <p>*Press the yellow back-arrow to remove any unintended text.</p>	 A photograph of a Verifone VX 520 terminal. The screen displays a configuration menu with the following text: "PORT", "8013", and "Range[Empty,1-65535]". The terminal has a green and grey keypad with various function buttons.
26	<p>Press "Enter" to accept SSL False.</p>	 A photograph of a Verifone VX 520 terminal. The screen displays a configuration menu with the following text: "SSL", "False", and "Edit". The terminal has a green and grey keypad with various function buttons.

27	Press "Enter" on the screenshot given *Values may differ from Screenshot	 A photograph of a Verifone VX 320 calculator. The screen displays a list of items: 'ITEMS', '1234 5124', and '56789'. An 'Edit' button is visible at the bottom right of the screen. The calculator has a green and grey body with a numeric keypad and function keys.
28	Press "Enter" on the screenshot given *Values may differ from Screenshot	 A photograph of a Verifone VX 320 calculator, identical to the one in the first row. The screen displays 'ITEMS', '1234 5124', and '56789'. An 'Edit' button is visible at the bottom right of the screen.

<p>29</p>	<p>Verify Terminal ID value matches the terminal information on your Parameter Report (MERCHANT TERM ID/*ZT)</p>	  
<p>30</p>	<p>If Terminal ID does match the values in previous step, press "Enter" and skip to step 33</p>	

31	<p>If the displayed Terminal ID does not match the *ZT on your printed parameter report, press the Edit button under the display (labeled "Reports") to edit</p>	
32	<p>Use the yellow backspace key below the numeric keypad to remove unwanted characters. Next, enter the terminal ID. Consult the Parameter Report for the *ZT terminal ID value. When finished, press "Enter"</p> <p>*To enter letters, press the number containing the desired letter then press "Alpha" to scroll through the letter options</p> <p>For example, to enter E154615001 for the Terminal ID, enter the following:</p> <p>3 ALPHA ALPHA 154615001</p>	

<p>33</p>	<p>Verify Application Name value matches the following format: FIS EBT (SNAP) = FISEBT02</p> <p>*This is the value for the Parameter *ZA in the printed parameter report.</p>	
<p>34</p>	<p>If Application Name matches the name (*ZA value) in the previous step, press "Enter" and skip to step 37</p>	
<p>35</p>	<p>If Application Name does not match the name (*ZA value) in previous step, press the Edit button (labeled "Reports") to edit</p>	

36	<p>Enter the value following the format given in step 33 and press "Enter"</p> <p>*To enter letters, press the number containing the desired letter then press "Alpha" to scroll through the letter options</p>	 A photograph of a Verifone VX 320 handheld device. The screen displays a menu with the following text: 'F15E8782' in a highlighted box, 'Length(1,39)', and 'F15E8782' below it. The device has a green and grey keypad with various function buttons.
37	<p>Press "Enter" to move past the Resumable Download screen.</p>	 A photograph of a Verifone VX 320 handheld device. The screen displays a menu with the following text: 'Resumable Download', 'False', and 'Edit' in the bottom right corner. The device has a green and grey keypad with various function buttons.

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Press "Enter" with screen as shown on the screenshot (Settings Summary)



IMPORTANT: The Group ID listed must be 3. If it is a value other than '3', press the red Cancel button under the numeric display and repeat the download steps using Group ID 3.







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Press "Enter" with screen as shown on the screenshot (Settings Summary)



40	Press "Enter" with screen as shown on the screenshot (Settings Summary)	 A Verifone VX 520 handheld device is shown. The screen displays a settings menu with the following text: 'Application Name' followed by 'KOH FISEBTOZ'. Below the text are two arrow keys and a 'Print' button. The device has a green keypad and a silver top section.
41	Press "Enter" with screen as shown on the screenshot (Settings Summary)	 A Verifone VX 520 handheld device is shown, similar to the previous one. The screen displays the same settings menu with 'Application Name' and 'KOH FISEBTOZ'. The layout is identical to the first screenshot.

<p>42</p>	<p>Download will appear when the terminal begins downloading</p> <p>*The dashes on the bottom of the screen will turn to * as the download progresses</p>	
<p>43</p>	<p>The terminal will automatically restart after the download completes. Wait until the terminal prints a configuration report. Your terminal is now ready for use and continue to step 44</p>	
<p>44</p>	<p>After Successful Download, select FIS EBT.</p> <p>The terminal displays, CLOSED. Sign-on using the SIGN ON-OFF purple key.</p> <p>When the EBT menu is displayed, proceed to the next step to perform a communications test.</p>	

45	From Screen shown, press "Enter"	
46	The terminal displays FUNCTION?	

47	Press the number "8" key	
48	The terminal displays "Send Data", "Receiving", and prints a COMM TEST ACCEPTED receipt. If the terminal stays on Receiving for a long period of time, please contact our Help Desk.	