

# FIS Child Care POS Broadband Download Instructions

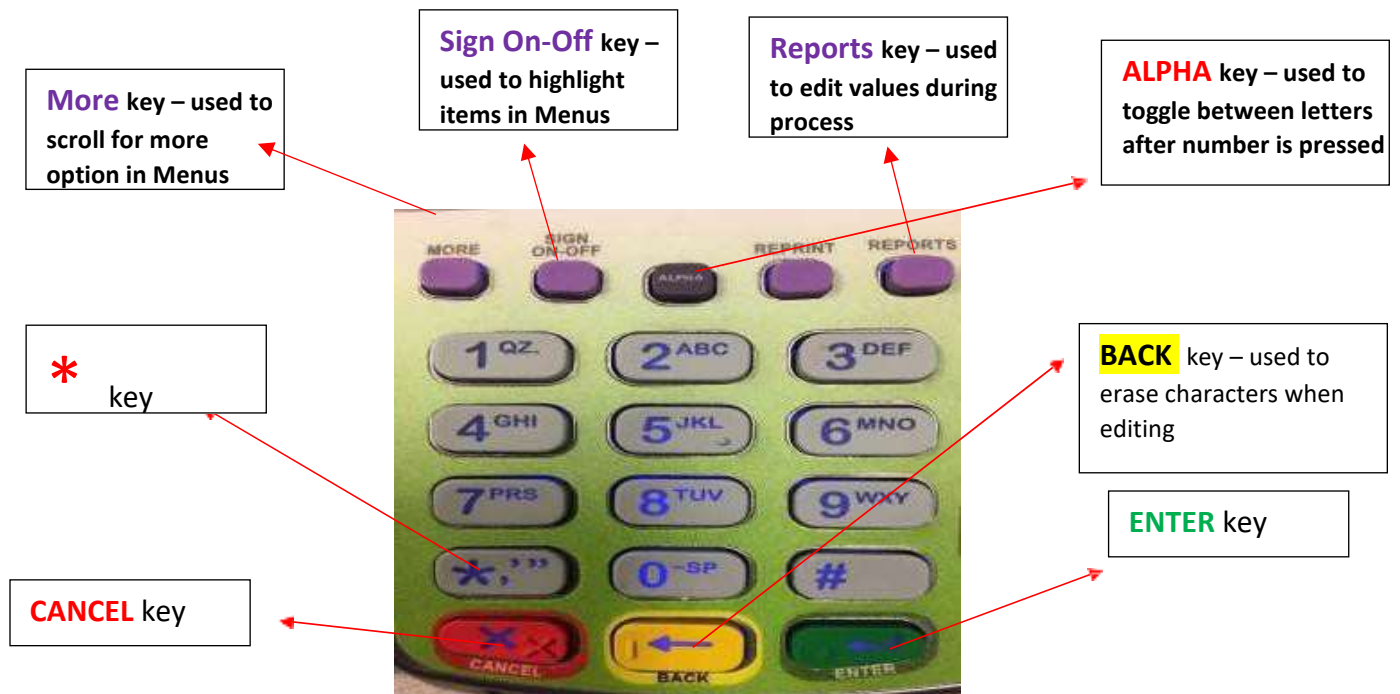
## Verifone VX 520 Terminal

Before starting the download process for your FIS POS devices, there are some recommended steps to gather information and make the download process easier.


### Pre-requisite Information before starting Download Procedures:

1. Keypad Display Reference
2. Application Needed
3. Terminal ID and Application ID for the Device

#### 1. Keypad Display Reference





## 2. Applications Needed

Application	Download Needed	Screenshot of Device
FIS Child Care	One Group ID 3 (GID3) Download	

## 1. Terminal ID and Application Name

### Steps to find the Terminal ID and Application Name for your device

Step No.	Step Description	Screenshot
1	Start from screen with transaction options (See Screenshots) and press "Enter"	
2	The terminal displays FUNCTION? Press the number "2" key and a Parameter Report should Print on a receipt	

3

Read the Receipt and make a note of the following Parameter values:

\*ZA (Application Name)

\*ZT (Terminal ID)

Please note the displayed receipt is for illustrative purposes. Your report will show \*ZA value with a value of FISCC01 and the \*ZT value with your terminal ID. What is printed on your receipt are the values you will use for your download. Only use the receipt in the documentation as an aid in finding your \*ZA and \*ZT values.

Date: 04/06/2020 Time: 02:02 PM

\*\*\*\*\* PARAMETER REPORT \*\*\*\*\*

\*GO = FISEBT01.00T

#AUTOPP = Y

#USETPP = N

#USEVISA = Y

#POLLID = 99

#THODE = N

#FS = YYYY

#CASH = YYYYYY

#BALING = YY

#VC = YY

#MAXIDL = 500

#MAXCB = 500

#AUTODLTS = 000000000

\*ZP = 18772296831

\*ZA = FISEBT02

\*ZR = 6

\*ZX = 1

#TPDU = 4062

#PH1 = 18008425530

#PH2 = 18003316992

#PH3 = 18003315858

\*ZT =



#PREFIX = .



#BAUD = 2400



#MEDIA = COMBO



#TERMTID =

# Child Care Application Download Procedure (GID 3) Verifone VX 520 Broadband Terminal


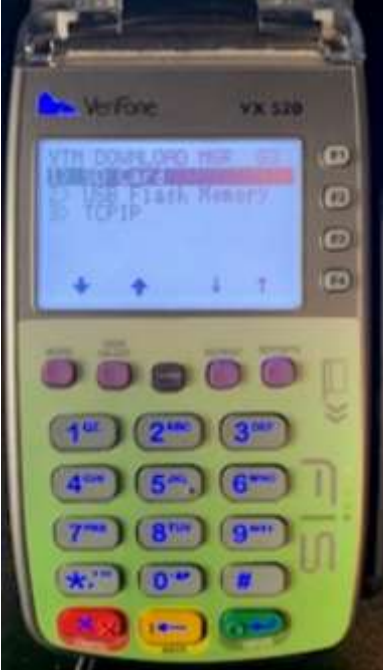
Step No.	Step Description	Screenshot
1	Starting Screen	
2	Press "Enter" + 7 Simultaneously	



3	Enter the Password (1 ALPHA ALPHA 66831) and press "Enter"	 A photograph of a Verifone VX 520 terminal. The screen displays the text: "TERMINAL MGR ENTRY", "Please Enter Password", and "Press CANCEL to exit". The terminal has a green keypad and a small screen.
4	Select 2) Download option	 A photograph of a Verifone VX 520 terminal. The screen displays a menu with the following options: "1) Update Terminal ID", "2) Download", and "3) Restart". The "2) Download" option is highlighted with a red bar. The terminal has a green keypad and a small screen.


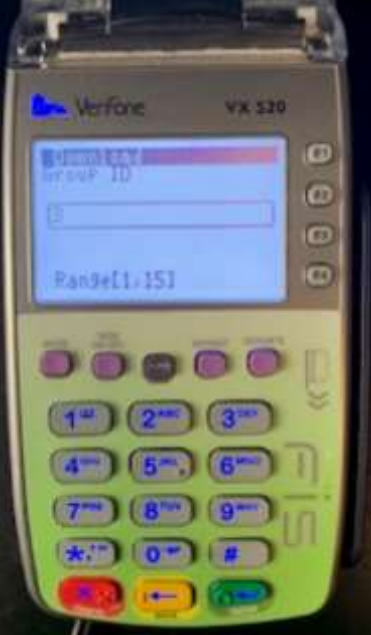
5	Change Group ID to “_3” by pressing the number 3 on the keypad and press “Enter”	 A photograph of a Verifone VX 520 terminal. The screen displays 'VERIFONE TERMINAL MDP' at the top and 'Group ID: _3' below it. The keypad is visible with various function and numeric keys.
6	Enter the Password (1 ALPHA ALPHA 66831) and press “Enter”	 A photograph of a Verifone VX 520 terminal. The screen displays 'VERIFONE TERMINAL MDP' at the top and 'Please enter Password for GID 3' below it, with a dashed line indicating where to enter the password. The keypad is visible.


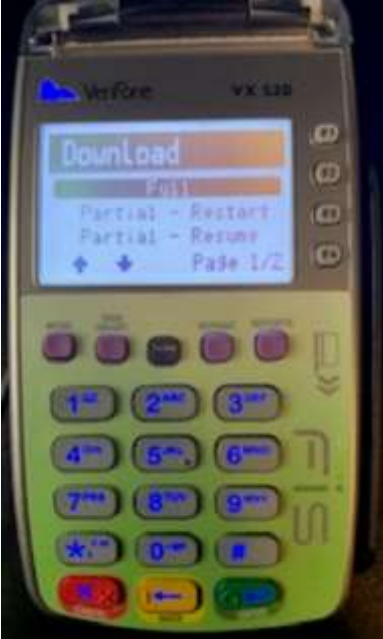
7	Select 1) Full dnld option	
8	Select 2) Continue option <b>IMPORTANT:</b> After selecting 2, do not press the red Cancel key at any time during the remaining steps. At this time, the old application is cleared and the remaining steps must be followed to download the application and make it available.	

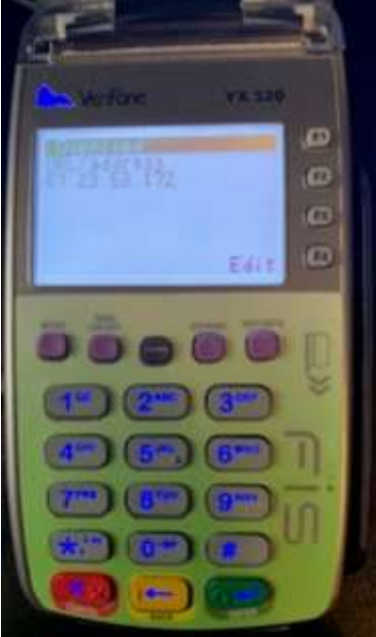





9	Press first purple key under the display (labeled "More") to view more options	
10	Select 3) TCPIP option	

11	Press "Enter" on Download	 A close-up photograph of a Verifone VX 320 handheld device. The screen displays a menu titled "Please select" with two options: "Download" (highlighted in red) and "FTP". Below the screen is a numeric keypad and several function keys, including two purple keys labeled "Sign On-Off".
12	Select Ethernet by pressing the second purple key under the display (labeled "Sign On-Off") and press "Enter"	 Two side-by-side photographs of Verifone VX 320 handheld devices. Both screens display a menu titled "Data Technology" with options for "Ethernet" and "Gigaset". The devices are shown from a slightly different angle than in the first image, highlighting the keypad and the two purple "Sign On-Off" keys.

13	Press "Enter" on Download	
14	Enter "3" in Group ID text box and press "Enter"	

15	Enter the Password (1 ALPHA ALPHA 66831) and press "Enter"	 A photograph of a Verifone VX 320 handheld device. The screen displays a 'CONNECT' screen with a 'Group ID Password' field. Below the field, it says 'Length(0-10)'. The keypad is visible below the screen.
16	Select Full and press "Enter"	 A photograph of a Verifone VX 320 handheld device. The screen displays a 'Download' screen with three options: 'Full', 'Partial - Restart', and 'Partial - Resume'. At the bottom, it says 'Page 1/2'. The keypad is visible below the screen.

17	Verify URL/address value matches one of the following: SSLGTWYD1.FNIS.COM <b>OR</b> SSLGTWYP1.FNIS.COM <b>OR</b> 67.23.53.172	
18	If the URL/address match one of the values listed in step 17, press "Enter" and skip to step 22	
19	If the URL/address does not match one of the step 17 values, press purple button under Edit (labeled "Reports") to edit	

20	<p>Press the down arrow key under the display (labeled "Sign On-Off") to scroll down to IP address and press "Enter"</p>	 A photograph of a Verifone VX 320 handheld device. The screen displays a 'Download' menu with a highlighted 'URL String' field. Below the screen is a keypad with various function keys and a numeric keypad. The device is silver and green.
21	<p>Enter the IP address 67.23.53.172 and press "Enter" *To enter a decimal point ".", press the "#" key on the keypad</p>	 A photograph of the same Verifone VX 320 handheld device. The screen now shows the IP address '67.23.53.172' entered into the 'URL String' field. A prompt at the bottom of the screen says 'Use '#' to enter '.''. The keypad and device appearance are the same as in the previous image.

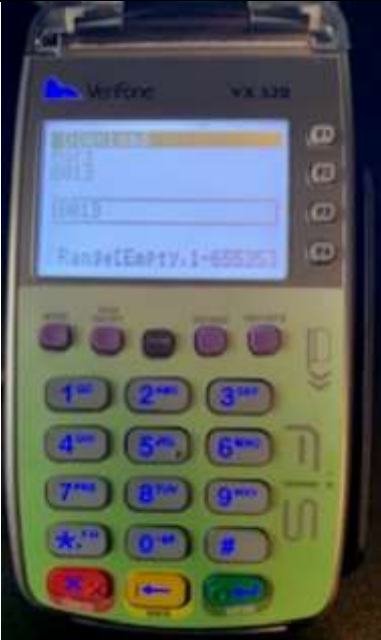

22  
Verify Port value is 8013



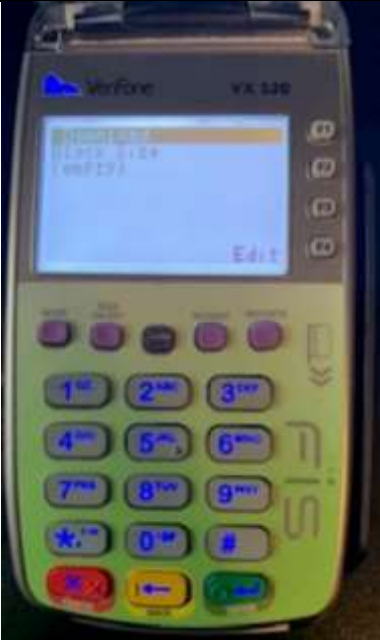

23  
If the Port value matches, press "Enter" and skip to step 26


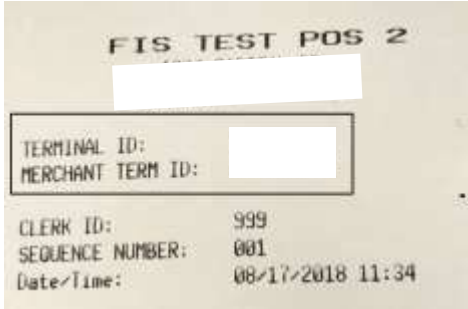
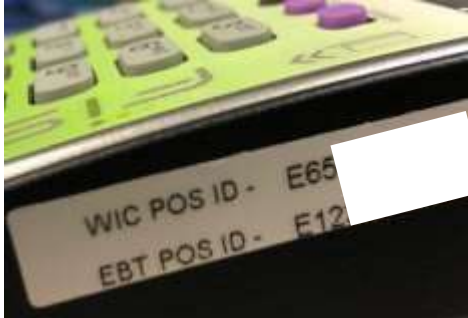
24  
If the Port value does not match 8013, press the key under Edit (labeled "Reports") to change the value







25	<p>Enter Port value 8013 and press "Enter"</p> <p>*Press the yellow back-arrow to remove any unintended text.</p>	 A photograph of a Verifone VX 520 terminal. The screen displays a configuration menu with the following text: "PORT", "8013", and "Range[Empty,1-65535]". The terminal has a green and grey keypad with various function buttons.
26	<p>Press "Enter" to accept SSL False.</p>	 A photograph of a Verifone VX 520 terminal. The screen displays a configuration menu with the following text: "SSL", "False", and "Edit". The terminal has a green and grey keypad with various function buttons.







27	Press "Enter" on the screenshot given *Values may differ from Screenshot	 A photograph of a Verifone VX 320 calculator. The screen displays a list of items: 'BREADSTICKS', '12.15 3124', and 'HOT TIPS'. The word 'Edit' is visible at the bottom right of the screen. The calculator has a green and grey body with a standard numeric keypad and function keys.
28	Press "Enter" on the screenshot given *Values may differ from Screenshot	 A photograph of a Verifone VX 320 calculator, identical to the one in the first row. The screen displays a list of items: 'BREADSTICKS', '12.15 3124', and 'HOT TIPS'. The word 'Edit' is visible at the bottom right of the screen. The calculator has a green and grey body with a standard numeric keypad and function keys.



<p>29</p>	<p>Verify Terminal ID value matches the terminal information on your Parameter Report (MERCHANT TERM ID/*ZT)</p>	  
<p>30</p>	<p>If Terminal ID does match the values in previous step, press "Enter" and skip to step 33</p>	



31	<p>If the displayed Terminal ID does not match the *ZT on your printed parameter report, press the Edit button under the display (labeled "Reports") to edit</p>	
32	<p>Use the yellow backspace key below the numeric keypad to remove unwanted characters. Next, enter the terminal ID. Consult the Parameter Report for the *ZT terminal ID value. When finished, press "Enter"</p> <p>*To enter letters, press the number containing the desired letter then press "Alpha" to scroll through the letter options</p> <p><b>For example, to enter E154615001 for the Terminal ID, enter the following:</b></p> <p><b>3 ALPHA ALPHA 154615001</b></p>	

33	<p>Verify Application Name value matches the following format: FIS CHILD CARE = FISCC01</p> <p><b>*This is the value for the Parameter *ZA in the printed parameter report.</b></p>	
34	<p>If Application Name matches the name (*ZA value) in the previous step, press "Enter" and skip to step 37</p>	
35	<p>If Application Name does not match the name (*ZA value) in previous step, press the Edit button (labeled "Reports") to edit</p>	



36	<p>Enter the value following the format given in step 33 and press “Enter”</p> <p>*To enter letters, press the number containing the desired letter then press “Alpha” to scroll through the letter options</p>	 A photograph of a Verifone VX 320 terminal. The screen displays a configuration menu with the following text: 'Registration Name', 'F18CCS01', and 'Length[1,39]'. The terminal has a green and grey keypad with various function keys.
37	<p>Press “Enter” with screen as shown on the screenshot</p>	 A photograph of a Verifone VX 320 terminal. The screen displays a configuration menu with the following text: 'Possible Domain', 'False', and 'Edit'. The terminal has a green and grey keypad with various function keys.


<p>38</p>	<p>Press "Enter" with screen as shown on the screenshot (Settings Summary)</p> <p><b>IMPORTANT:</b> The Group ID listed must be 3. If it is a value other than '3', press the red Cancel button under the numeric display and repeat the download steps using Group ID 3.</p>	
<p>39</p>	<p>Press "Enter" with screen as shown on the screenshot (Settings Summary)</p>	

40	Press "Enter" with screen as shown on the screenshot (Settings Summary)	 A photograph of a Verifone VX 520 terminal. The screen displays the 'Settings Summary' menu. The text on the screen includes 'Terminal ID' followed by a field containing '10', and 'Replication Name' followed by 'K2R- F10CC501'. At the bottom of the screen, there are navigation arrows and a 'Print' button. The terminal has a green keypad and a small display screen.
41	Press "Enter" with screen as shown on the screenshot (Settings Summary)	 A photograph of a Verifone VX 520 terminal, similar to the one in the previous row. The screen displays the 'Settings Summary' menu. The text on the screen includes 'Terminal ID' followed by a field containing '10', and 'Replication Name' followed by 'K2R- F10CC501'. At the bottom of the screen, there are navigation arrows and a 'Print' button. The terminal has a green keypad and a small display screen.

42	<p>Download will appear when the terminal begins downloading</p> <p>*The dashes on the bottom of the screen will turn to * as the download progresses</p>	
43	<p>The terminal will automatically restart after the download completes. Wait until the terminal prints a configuration report. Your terminal is now ready for use and continue to step 44</p>	
44	<p>After Successful Download, select FIS CHILD CARE.</p> <p>The terminal displays, CLOSED. Sign-on using the SIGN ON-OFF purple key.</p> <p>When the CHILD CARE menu is displayed, proceed to the next step to perform a communications test..</p>	



45	From Screen shown, press "Enter"	
46	The terminal displays FUNCTION?	

47	Press the number "8" key	
48	The terminal displays "Send Data", "Receiving", and prints a COMM TEST ACCEPTED receipt. If the terminal stays on Receiving for a long period of time, please contact our Help Desk.	